John Storer Charnwood

Volunteer with us

Volunteers help the staff in our cafe to serve food and drinks to hundreds of customers each week.

"How can I join in?"

Volunteering with John Storer Charnwood

You can make a unique contribution by giving time and support to our customers, service users and visitors and helping us to make a difference in people's lives.
We are proud to have over 140 volunteers who provide thousands of hours of help a year!

Why join us?
We offer:

- a variety of different roles
- an opportunity to develop skills
- free training relevant to your role
- a sense of purpose as you help other people in your community
- a chance to share your skills and 'give back'
- a reference (if needed) when you leave us
- an invitation to two 'Thank You' events a year

When do you need volunteers?
The roles available vary, sometimes a vacancy is on a particular day and time, other roles may be more flexible.

Can everyone volunteer with JSC?
Sometimes we are unable to offer you a role that's a suitable match for your skills, interests or requirements. If that's the case you can explore other opportunities to volunteer through
https://volunteer.valonline.org.uk/

John Storer Charnwood is a charity driving community activity and well-being. We are: John Storer House - a fully accessible community centre and Safe Place, Shepshed Volunteer Centre, Wellbeing Allotments, Wellbeing Groups, Community Transport, Your Store social supermarket and much much more!

Dial A Ride (DAR) Drivers

Our Community Transport is a lifeline to so many people, it means getting out and about and maintaining independence, it reduces isolation, helping people to stay active in their community. As a volunteer driver you enable eligible people in Charnwood to attend their leisure activities and appointments. It's a great way to get out and meet new people. We pay up to 50p per mile fuel allowance.

Dial A Ride drivers need to be friendly, patient and caring, alert to difficulties faced by your passenger. To drive safely and assist some customers with mobility issues. Many customers also have learning disabilities and or memory loss.

You need to be over 25 years of age and have held a driving licence for two years, plus have access to your own car, or be happy to drive our fleet vehicle. We require references and a DBS check.

Availability The DAR service operates Monday to Friday 8am to 4 pm. We are currently looking for drivers on various days.

Storytelling Volunteers

John Storer Charnwood does good work for people in our community, and we want to share the evidence of our impact with a wide audience – funders, stakeholders, doners, people we want to recruit and people we want to serve. People's stories are an important part of this.
We are creating a bank of stories which demonstrate the difference JSC makes in people's lives. We may use quotes, longer stories on our website, reels on social media, and 'case studies'.
You should be comfortable talking to people and putting them at ease, interviewing people and recording what they say (one to one or in groups). We'll provide some equipment. You'll need an understanding of confidentiality (we offer training on this) trust and consent and how this relates to the project, and a commitment to treating people with respect. You might have editing skills – for written materials, or software for reels. We think it's good to have two or more volunteers working together on this.

Availability
This role can be done at times to suit you and our interviewees.

Wellbeing Volunteers

We provide a range of Well-being activities for people with learning and physical disabilities, for people with memory loss and dementia, and for people with mental health issues.

We employ a Lead Activity Worker to devise and lead the running of activities, Activity Assistants and volunteers support them. Our Well-being groups are very popular as they provide a safe, welcoming and inclusive space for participants to learn and engage. By giving extra time and help to the participants, volunteers help them to engage in meaningful activities. Most participants attend each week, which gives you the opportunity to chat and get to know each other.

Wellbeing volunteers and participants enjoying parachute games.

Wellbeing volunteers empower and enable participants to engage in, and get the most from sessions. You'll need to be patient and caring, to be able to follow instructions, to keep to safeguarding, hygiene and safety practices. We will offer you training. You will not be required to do any personal care or hygiene.

Some examples of our groups:

Wellbeing Activities and Memorable Moments - Wednesdays & Thursday 9.30 am – 3 pm. A range of activities, games and discussions that are designed to stimulate the mind, encourage movement and socialisation, and always include lots of fun and laughter. These sessions are designed around older people living with dementia or who are socially isolated. Volunteers usually help for a morning or an afternoon.

Thursday Drama for people with additional needs, involving entertaining drama games, improvisations, rehearsals for the three annual shows and eating lunch together. These activities encourage independent creative thought, promote self-esteem and confidence. Sessions are each Thursday from 9.30am to 12.30 pm. We'd like volunteers who are up for fun, joining in, empowering and encouraging other people.

Digital Marketer

Help us get our stories out, and so attract volunteers, donations and grants, get more groups hiring rooms and people eating in our cafe. And ultimately help us help more people who might otherwise suffer from loneliness and food insecurity, help us help people to live fuller independent lives longer. You may be a student or returner to work looking to help us by using your skills and looking to get a reference from a work environment in return. Or perhaps you're well set up in your career and don't need anything from us except the feelings that come from helping people.

Availability This role can be done at times to suit you.

Fundraising research volunteer

You could help us to develop links with local companies who are looking to support charities in their area. If you're comfortable on the phone and good at keeping notes these skills will be really handy! We want to create a list of companies with a staff member who cover Corporate & Social Responsibility, so we can be in touch with them. You'd be making lists - using Google finding local companies, calling these companies to ask about the CSR contact person, updating the list. We'd give you a script, so you can tell people about JSC, our history and current activities.

Availability This role can be done at times to suit you.

Events volunteer

We often have open ticketed events, and hope to have more in 2026. They may be afternoon or evening, at some we'll have live music and a bar. These are part of our fundraising programme.

Events volunteers may help set up the space at the start, and pack away at the end, or sell tickets at the door, serve on the bar (if you are over 18), or serve other refreshments. You don't need to do all of these for an event.

We'd like to create a list of volunteers willing to help out - we'll then get in touch to ask you which event(s) you'd like to sign up for.

Availability This will be varied - some events will be day time and others evening. You can choose which you volunteer for.

Games Knights Volunteer

We have a "Forth Bridge" of a building - there's always something to be painted or re-painted! We are looking for someone who can do a good neat job with a paintbrush. You might be available when there are fewer people in the building - after 2.30pm. We'd be happy for you to work at your own pace - and you'll get to see how much better you've made it every time you visit!

Availability

Handyperson

There's always a little job that needs doing here or there. We are looking for someone who is a competent DIY-er or professional. You might be available now and again, rather than each week - we'd be happy with either! You would work at your own pace - and you'll get to see people noticing your work and how things are working better!

Availability This role can be done at times to suit you.

Next steps!

Our Volunteer Coordinator, Louise is available Monday, Wednesday and Thursday.

Call 01509 631 766, Email louise@jscharnwood.org.uk

Complete the **'Expression of Interest'** form available on our website **www.jsc.charity/volunteer**, or pick up a form from the Help Desk in John Storer House or use the QR code below.

Check out updates on our website:

[VOLUNTEERING - John Storer Charnwood]

John Storer Charnwood

SNACK BAR VOLUNTEERS NEEDED!

We are seeking volunteers to help with running the Snack Bar, alongside paid staff.

- ***Making food from pre-prepared ingredients, making teas and coffees using a Rijo coffee machine and water urn***
- ***Serving customers***
- ***Taking card and cash payments***
- ***Helping to maintain a hygienic and safe environment***
- ***Volunteering slots will be from 9am to 12.30 and 12.30 to 2pm***

For more information contact louise@jscharnwood.org.uk

www.johnstorercharnwood.org.uk

Yes, I am interested in volunteering for John Storer Charnwood.

First name:

.....

Second name:

.....

Preferred pronouns:
She/her He/him They/them or other

Your phone number or Email Address

.....

.....

How would you like us to contact you – email or phone?

Anything else you'd like us to know about you?

.....

.....

.....

Today's date: .....

Many thanks for offering to join us as a volunteer.
Please leave this completed form at the Help Desk.